INTERNATIONAL CERTIFICATION SERVICES

Quality Management System (QMS)

Why do I need QMS ?

Its an upcoming need of an organization to implement QMS to find the way of meeting the requirements that suit its Business Continuity, which inturn relates to the Customer satisfaction and Continual Improvement.

ISO 9001-2008 is the auditable Standard, which defines the requirements of 'Quality Management System' and helps the Organizational System to achieve the desired process integrity and / or product conformance. The standard adopts the 'Process based model of QMS' as major tool for implementation, monitoring & control.

Who Needs it ?

ISO 9001-2008 is suitable for any organization – Large, Medium or Small scale from any sector.

QMS - An overview ?

ISO 9001-2008 is the standard, which derives the requirements for Quality Management System. It is designed to identify, implement, monitor & control the organizational core & support processes, which ultimately leads to compliance with Statutory / Regulatory and Customer's requirements.
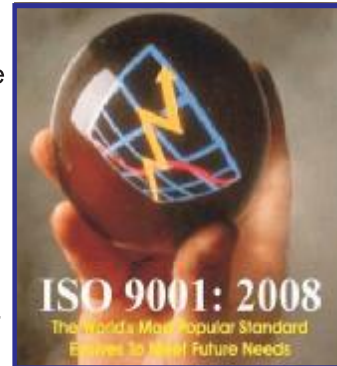
It is beneficial for several types of Organizational use including following :

1. To understand & comply with customer's requirements & Statutory / Regulatory requirements

2. To achieve Organizational Quality Objectives and Goals.

3. To ensure the cost effectiveness with reference to Rejection Management & Control.

4. To provide relevant information / Organization Profile to the customer thru 'Quality Manual'

5. To measure the customer satisfaction.

How to go about ISO-9001-2008 - QMS ?

1. Define the scope of QMS implementation, which may cover part or all of core functions of organization.

2. Identify organizational processes & controls over them

3. Prepare Quality Manual & Procedures outlining the organization Profile.

4. Define Quality Policy & Objectives.

5. Get Approval from management ensuring Statutory / Regulatory compliances.

6. Implementation of measuring & monitoring thru Internal audits & Management Review.

QUALITY MANAGEMENT SYSTEM

Benefits of QMS –

☞ *Commercial Credibility, Trust and confidence :*
It helps to achieve Customer's goodwill, Market reputation, Approved Vendorship to larger potential companies . It opens the doors for National / International markets.

☞ *Cost Saving :*
It helps to reduce process deviations / product non-conformances leading to effective cost saving.

☞ *Legal Compliances :*
It ensures compliance with various Legal, Statutory & Regulatory requirements. Certified organization can display Certifying Body's logo on their correspondence, sales, marketing tools.

☞ *Commitment :*
It demonstrates the commitment at all levels of organization ensuring the Quality of Product / Service to your customers.

☞ *Operating Level Risk Management :*
Leads to better knowledge of QMS, Identification of areas to be improved & Actions to be taken.

☞ *Employees :*
Improves the employee awareness about QMS, their roles & responsibilities within organization. Proves Senior Management Commitment to the Quality Service / Product.

☞ *Continual Improvement :*
Regular assessment process thru internal quality audit helps to continually monitor the performance and improvements needed.

Are you looking for QMS ?

Call for further information at:

International Certification Services Pvt. Ltd.
Corporate Office
22/23, Goodwill Premises, Swastik Estate, 178 CST Road, Kalina,
Santacruz (E), Mumbai- 400 098, Maharashtra, INDIA.
Tel : 022-26507777-82, 42200900, 30608900-4, **Fax:** 42200933,
Email : info@icspl.org / info@icsasian.com **Web:** www.icsasian.com / www.icspl.org

Rev.1/01.08.2010

QUALITY MANAGEMENT SYSTEM