

ISO Quality Management System- Basic Requirements





Destiny Finally Pulled the Trigger! By Dr. Sundar Kataria (CMD)

Why ISO Management System???

Every organization, small (1-5) to very large corporate in government, public and private sector industry requires to business sustainability and continuity

ISO, various management system provide you a frame work and structure to have a world proven standards; the basic ISO standard covers the Quality Management System, ISO 9001 adopted, implemented and successfully continued / improved by millions of organization world-wide in more than 200 countries.



Small, Medium and large organization are equally exposed to tough competition price ware as well as threat from online suppliers like Amazon, Jio, Tata and D-mart etc.

How can we survive in new environment and challenge of twenty first century. The answer is to have a proven, robust and efficient management system.

ISO 9001, Quality Management System is a basic standard that provides you with a holistic approach for an effective and efficient management system. This will cover vertical as well as horizontal to cover all the activities of the organization vital management system across all department of the organization.

Beauty of the ISO 9001, QMS is based on the following:

- 7 principles
- Continual improvement
- Risk based thinking
- Process approach
- System approach

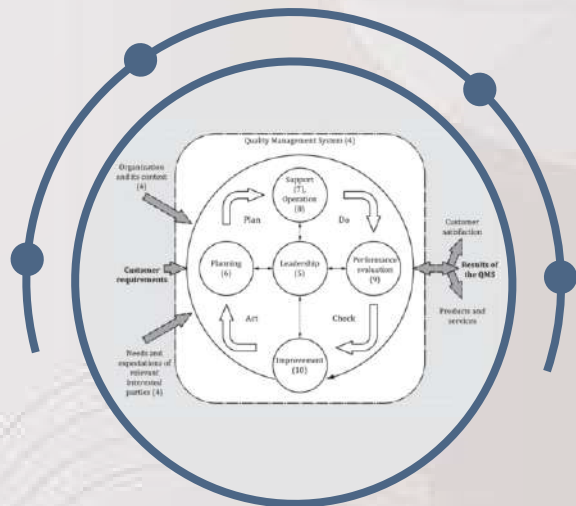


ISO 9001, Quality Management System has ten clause of that there are on 7 main clauses to follow with three general clauses.

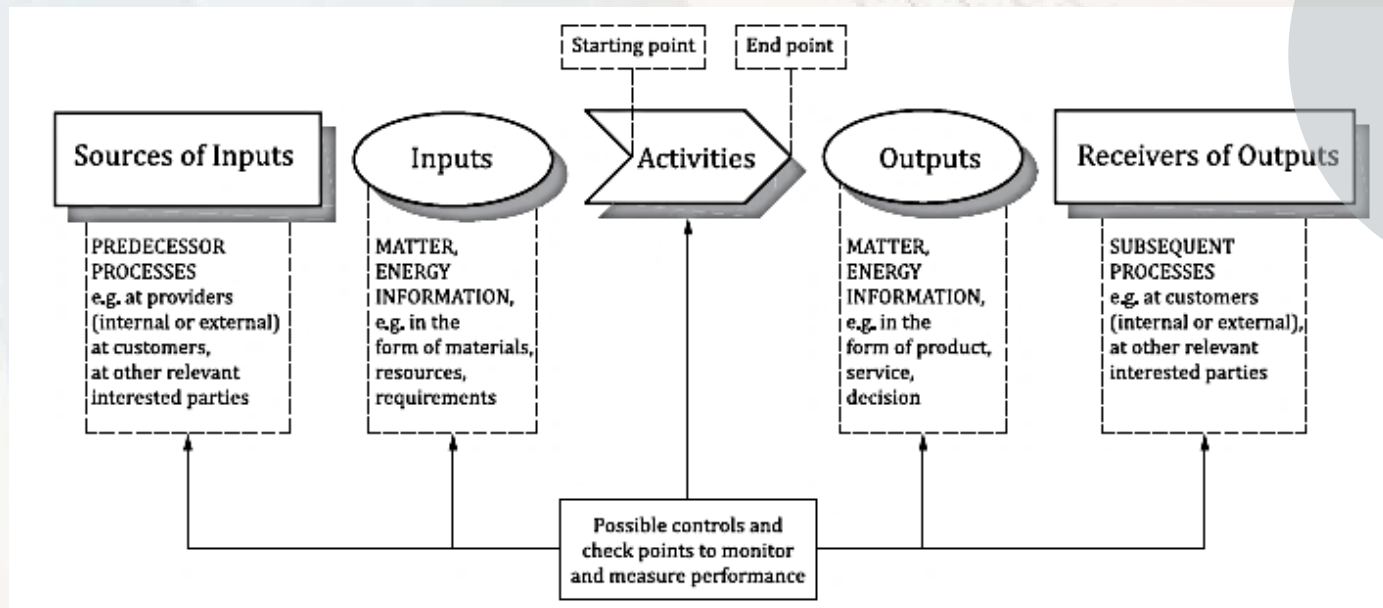
The main clauses covers:

- Planning
- Support
- Operation
- Performance evaluation
- Improvement

ISO 9001: 2015, Module – copy figure 2



0.3.2 Schematic representation of element of a single process.



Certification: International Certification Services will provide the organization with an accredited Certificate of Compliance valid for initial period of three years that can be extended thereafter. ICS has certified more than 12,000 organizations for the past two and half decades for various ISO management system.

What are the steps to follow the certification? 90 Days plan to achieve QMS, ISO 9001 certificate

S. No.	Activity	Timeline											Remarks	
		1	2	3	4	5	6	7	8	9	10	11		
1	Management Decision													
2	Selection of ISO coordinator / MR													
3	Selection of ISO core team													
4	Selection of consultant													
5	Training of MR / Internal Auditor													
6	Training of management, staff & workers													
7	Documentation, information - of Quality manual & procedures and work information & formats													
8	Implementation													
9	Internal Audit													
10	Management review meeting													
11	Selection of certification body													
12	Document review by CB													
13	First stage audit													
14	Second stage audit													
15	Issue of certificate													
16	Surveillance audit @ nine monthly x 3 nos.													
17	Re-certification after three years													



Quality Management System By Ms. Akshita Renuse, Mumbai Technology - Training Coordinator

What is QMS?

A quality management system is a collection of standardized business processes and procedures that consistently focus on meeting customer needs and are aligned with the company's strategic direction.



Types of QMS

There are multiple types of quality management systems to choose from. Each industry has its own set of standards; depending on your organization, the QMS standards would thus vary. The most commonly recognized quality management system and one implemented internationally is ISO 9001. The international organization for standardization (ISO) first published ISO 9001 in 1987 and is widely used across industries to improve communication at every level of the supply chain, ensuring customer satisfaction.

ISO 9001 has served as a template for other ISO standards that cater to a specific industry, including the ISO series, such as ISO 13485 for medical device manufacturers, ISO 4000 for environmental management systems, ISO 19011 for auditing management systems, and IATF 16949 for automotive-related products.

Some of the other common quality management system examples are:

- FDA 21 CFR Part 820 (medical devices)
- ISO 17025
- ICH 010
- GxP (medical devices)
- EU MDR & EU ICDR (medical devices)



There are certain non-standardized approaches to QMS. They are:

- Continuous quality improvement (CQI): Focuses on continuous improvement.
- Total quality management (TQM): Focuses on quality management throughout an organization.
- Six Sigma: Focuses on improving quality by minimizing defects.

Benefits of Quality Management System

Implementation of QMS affects every aspect of an organization's performance. Without tracking customer satisfaction, it isn't easy to know which area of the supply chain to improve or which areas require streamlining.

Quality management systems have several benefits; they improve the overall documentation process, ensure a unified procedure, and improve the quality of a company's products and services.

Let's look at some benefits.

- Compliance with quality standards
- Improved quality
- Increase in customer satisfaction
- Improved efficiency
- Improved collaboration and communication
- Reduction in costs
- Coherent standardized policies
- Ease in training future employees
- Risk prevention
- Improved documentation
- Maintain strong customer relations
- Supplier management



ISO Quality Management System Basic Requirements. By Mr. Abhishek Singh - Surat Marketer

ISO 9001 was first published in 1987 by the International Organization for Standardization (ISO), an international agency composed of the national standards bodies of more than 160 countries. The current version of ISO 9001 was released in September 2015.



According to ISO 9001:2015, a quality management system (QMS) is a set of interrelated or interacting processes that an organization uses to consistently provide products and services that meet customer and applicable statutory and regulatory requirements. A QMS also aims to enhance customer satisfaction through the effective application of the system, including processes for improvement and assurance of conformity.

Some of the basic requirements for a QMS in ISO 9001 are.

- Establishing a quality policy and quality objectives that are aligned with the context and strategic direction of the organization.
- Determining the scope of the QMS and the processes needed to achieve the intended results.
- Assigning roles, responsibilities and authorities for relevant QMS processes.
- Providing adequate resources and ensuring competence of personnel.
- Planning actions to address risks and opportunities related to QMS performance and customer satisfaction.
- Implementing documented information to support QMS processes and ensure their effectiveness.
- Monitoring, measuring, analyzing and evaluating QMS performance and customer satisfaction.
- Implementing internal audits and management reviews to ensure QMS conformity and effectiveness.
- Taking actions to correct non-conformities and prevent their recurrence.
- Continually improving the QMS based on the results of evaluation and review.





Process Approach By Pooja Raman - Sr. Executive - Marketing

This International Standard promotes the adoption of a process approach when developing, implementing and improving the effectiveness of a quality management system, to enhance customer satisfaction by meeting customer requirements.

Understanding and managing interrelated processes as a system contributes to the organization's effectiveness and efficiency in achieving its intended results.

This approach enables the organization to control the interrelationships among the processes of the system, so that the overall performance of the organization can be enhanced.

The process approach involves the systematic approach and their interactions, so as to achieve the intended results in accordance with the Organizations policy and objectives.

This is achieved by using the PDCA cycle and taking actions on risks and opportunities aimed attacking advantage of opportunities and preventing undesirable results.

The application of the process approach in a quality management system enables:

- a) understanding and consistency in meeting the customer requirements and applicable compliance obligation;
- b) the consideration of processes in terms of added value;
- c) the achievement of effective process performance;
- d) improvement of processes based on evaluation of data and information.

The monitoring and measuring check points, which are necessary for control, are specific to each process to be defined and monitored, reviewed frequently.

What is the process approach?

All organizations use processes to achieve their objectives.



A process : A Set of interrelated or interacting activities that use inputs to deliver an intended result.

NOTE: Inputs and outputs may be tangible (e.g. materials, components or equipment) or intangible (e.g. data, information or knowledge).

The process approach includes establishing the organization's processes to operate as an integrated & complete system.

- The management system integrates processes and measures to meet objectives
- Processes define interrelated activities and checks, to deliver intended outputs
- Detailed planning and controls can be defined and documented as needed, depending on the organization's context.



What are the possible benefits?

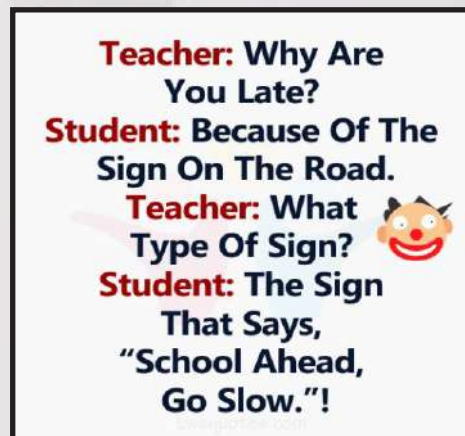
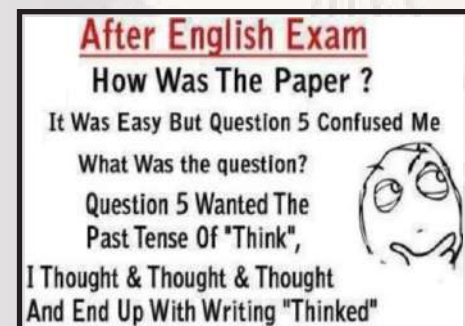
A focus on the more important (“high-risk”) processes and their outputs

- ✦ Improved understanding, definition and integration of interdependent processes
- ✦ Systematic management of planning, implementation, checks and improvement of processes and the management system as a whole.
- ✦ Better use of resources and increased accountability
- ✦ more consistent achievement of the policies and objectives, intended results and overall performance
- ✦ Process approach can facilitate the implementation of any management system
- ✦ Enhanced customer satisfaction by meeting customer requirements
- ✦ Enhanced confidence in the organization.

Training Calendar- July -2023

Course Title	Start Date	End Date	Fees	Duration	Class Type
Internal Auditor Training For IMS	5th July 2023	7th July 2023	INR 7,000 + 18% GST	10am to 5.00pm	Offline
Lead Auditor Training For ISO 27001:2022	4th July 2023	8th July 2023	INR 17,000+18% GST	10am to 5.00pm	Offline
Internal Auditor Training For ISO 13485	6th July 2023	7th July 2023	INR 7,000 + 18% GST	10am to 5.00pm	Online
Lead Auditor Training For ISO 22000:2018	17th July 2023	21th July 2023	INR 17,000+18% GST	10am to 5.00pm	Online

Jokes



Horoscope Month of July 2023



Aries

This month may bring both progress and hurdles. You may juggle multiple tasks and responsibilities, requiring you to stay organized and focused. New opportunities may arise, especially if you're open to networking and expanding your professional connections. If committed, share your feelings and concerns with your partner, which can lead to a deeper understanding and strengthen your bond. It's also a good time to create a warm and nurturing environment at home.



Taurus

This month holds great promise for growth and recognition. Your assertiveness and leadership skills will be fully displayed, impressing your superiors and colleagues. You may find yourself taking on new responsibilities or even exploring a new job opportunity. On the financial front, you may experience a fluctuating period. Unexpected expenses may arise, requiring you to manage your budget carefully. Your loved ones will appreciate your efforts to maintain strong connections.



Gemini

You may experience some intense emotions and deep introspection this month. Paying attention to your feelings and creating a safe space to process and heal is essential. In the realm of relationships, both romantic and platonic, you may find yourself seeking more depth and authenticity. Career-wise, be mindful of burnout and remember to strike a healthy work-life balance. Consider reevaluating your budget and finding ways to save money where possible.



Cancer

Embrace the social energy and enjoy the company of others. Surround yourself with friends who uplift and inspire you. Be mindful of being too indecisive or inconsistent, as this could create confusion. Strive for balance and honesty in your relationships. You may be presented at work with new job opportunities or projects that align with your skills and interests. Your innovative ideas and communication ability will help you stand out.



Leo

The first half of the month may present challenges or unexpected setbacks in your career. You might face delays or encounter resistance in achieving your goals. However, don't lose hope! Use this time to reassess your plans. It's crucial to remain diligent with your finances this month. The cosmos encourage you to explore your passions and hobbies, as they can provide a sense of fulfillment and joy. Emotionally, you may find yourself reflecting on past experiences.



Virgo

Your professional life could experience some fluctuations this month. It's important to stay adaptable and open to change. Avoid unnecessary conflicts at work by maintaining a cooperative attitude. This month may offer opportunities for leisure and travel. Make the most of it, whether it's a short getaway or a long-planned vacation. Family life may require extra attention and patience this month. Be a good listener and offer support to your loved ones.



Libra

You may experience increased collaboration and cooperation in the professional sphere. Teamwork and networking can lead to exciting opportunities. This is a favourable time for negotiations and signing contracts. However, remember to carefully review the fine print before making any commitments. Look for valuable and long-term investments that align with your financial goals. Maintain a balanced perspective and be a source of support and empathy for those around you.



Scorpio

You may be able to broaden your professional knowledge or take on a project with an international scope. Embrace these opportunities as they can enhance your reputation and open doors for future success. Engage in activities that stimulate your mind and broaden your perspective. Consider enrolling in a course or workshop that aligns with your interests. Travel can also be a transformative experience, providing new insights and cultural enrichment.



Sagittarius

Your professional growth may be influenced by your ability to adapt and embrace change. Don't shy away from exploring new avenues or innovative ideas. This is a favourable time to expand your skills and knowledge and invest in your personal development. However, conduct thorough research and assess the risks before entering into financial agreements. Pay attention to your inner world and address any lingering emotional issues.



Capricorn

Your ability to work well with others and harness their skills will contribute greatly to your professional growth this month. Financially, it's essential to ensure transparency and clarity in shared resources. If you're involved in joint ventures or financial agreements, thoroughly examine the details and clarify any ambiguities. If committed, use this time to work on strengthening the bond you share, as well as addressing any unresolved issues.



Aquarius

This month, you need to put in extra effort at work and focus on professional growth. You may take on new responsibilities or projects, which could be demanding but ultimately rewarding. Financially, it's advisable to maintain a practical approach and avoid unwanted expenses. Be cautious of stress and anxiety, as work pressures may take a toll on your mental well-being. Pay attention to your daily routine and consciously incorporate healthy habits.



Pisces

Your creative abilities and natural talents come to the forefront this month. It's a favourable time to pursue artistic endeavour, showcase your abilities, and explore new avenues of self-expression. Trust your intuition when it comes to financial decisions. You may stumble upon lucrative opportunities that align with your passions. You may take on a mentorship role, guiding those around you. If you have children, engage in playful activities and support their interests.

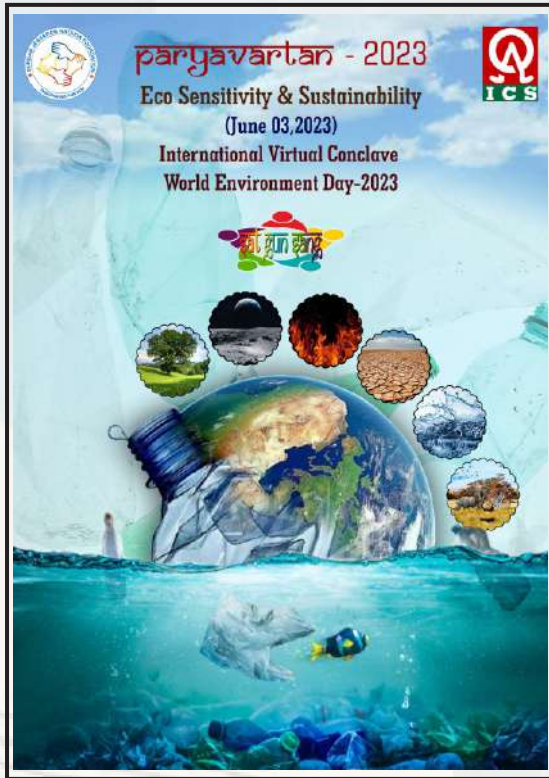


Birthday's Month of July 2023...



Sr. No.	Emp. Name	Station	Emp. Dob
1	Abdul Basit	ICS-Torrent Gas July 2022	18-07-1998
2	Abhay Kumar	ICS-Torrent Gas July 2022	26-07-1997
3	Afzal Hasan Ziaul Hasan Ansari	Mumbai-CO	01-07-1977
4	Ajay Singh Parihar	ICS-MP Agro	18-07-1987
5	Akhilesh Kumar Singh	ICS-Torrent Gas July 2022	01-07-1989
6	Amit Kumar Yadav	ECD-SGL	15-07-2002
7	Anuj Kumar	New Delhi	11-07-1987
8	Asadullah Khan	ECD Sales	31-07-1995
9	Asheesh Kumar	ICS-IGL New Delhi	03-07-1995
10	Ashfaq Alam	ICST- Training Centre	07-07-1995
11	Avinash Ray	ICS-Torrent Gas	04-07-1996
12	Avinash Khetariya	ICS-Torrent Gas-Junagarh	24-07-1999
13	Awdhesh Tiwari	ECD-CORRAD	05-07-1990
14	Azhar Alam	ICS-Torrent Gas July 2022	16-07-1996
15	Bhabanishankar Rath	ECD-IOCL	04-07-1999
16	Bipendrasingh Bhadauriya	ICS-ONGC-WADU	21-07-1990
17	Deepakkumar Phad	ICS-Assure -Reconstruction	19-07-1999
18	Faizan Khan	ICS-IGL New Delhi	22-07-1995
19	G.Kranthi kumar	ICS-ONGC-Rajahmundry	07-07-1997
20	Hari Shankar Sunhari Lal	ICS-IGL New Delhi	01-07-1997
21	Hirenkumar Patel	ICS-ONGC-Mehsana-CS	20-07-1993
22	Jamshed Alam	ICS-Torrent Gas July 2022	05-07-1980
23	Jitendra Kumar Gupta	ICS-Reliance Ro Project	14-07-1990
24	Ketan Patidar	ICS-ONGC-WADU	18-07-1993
25	Krushna Chandra Nayak	ICS-ONGC-Uran	16-07-1978
26	Mahendra Lodhi	ICS-MNGL Ramanagara	15-07-1997
27	Manish Uppadhyay	ICS-IOCL WR-SR - HMS	01-07-1991
28	Mariyappillai R	ICS-ISRO Chennai	20-07-1984
29	MD Ejaj	ICS-Torrent Gas	01-07-1995
30	Mohammad Irfan	ICS-ONGC-Uran	01-07-1962
31	Mohd Rameez Imran	ICS-Torrent Gas July 2022	18-07-1992
32	Moinuddin Qayamuddin	ICS-VENDOR	03-07-1992
33	Mustakim Shaikh	ICS-ONGC-WADU	28-07-1992
34	Nagsen Gautam	Ausadha	10-07-1988
35	Narendra Kumar	New Delhi	21-07-1988

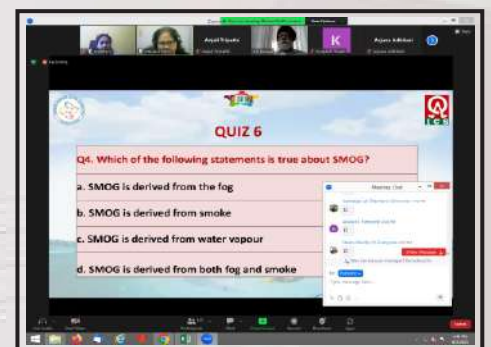
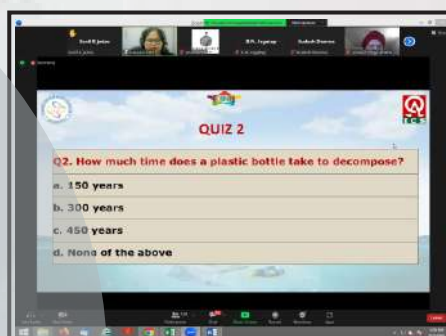
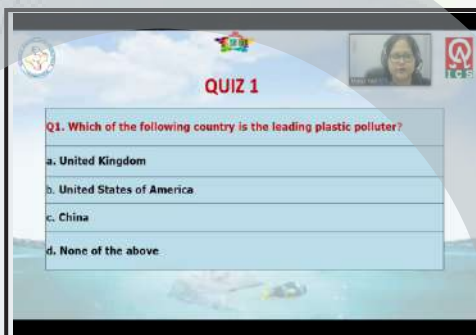
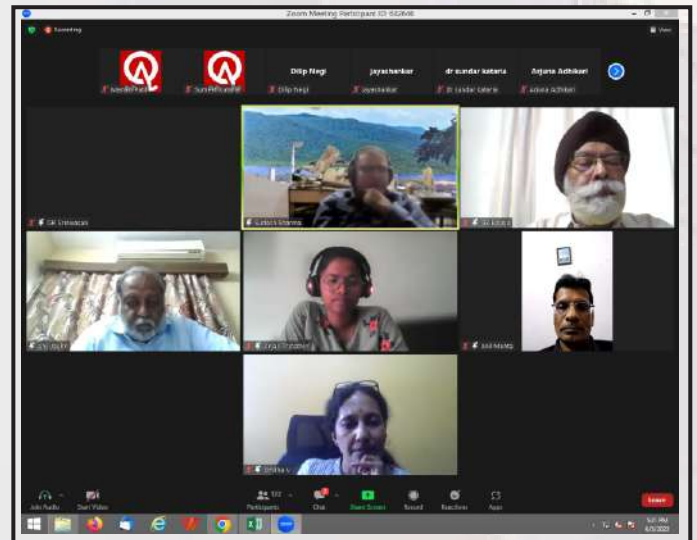
Sr. No.	Emp. Name	Station	Emp. Dob
36	Naresh Jangid	ICS-ONGC Gamnewala (RAJ)	08-07-1989
37	Neetu Pandey	Indore	06-07-1978
38	Nileshkumar Patel	ICS-ONGC-Ankleshwar	16-07-1978
39	Nitin .	ECD-BPCL BINA & KOTA	16-07-1998
40	Palash Paul	ICS-ONGC Tripura	02-07-1994
41	Parmesh A. Yadav	Mumbai-IT	10-07-1983
42	Radheshyam Sharma	ICS-Reliance Ro Project	12-07-1989
43	Rahul Singh	ICS-Torrent Gas July 2022	01-07-1989
44	Rahul Kumar Pandey	ECD-MGL	05-07-2001
45	Rajaraja Cholan	ICS-Gail O & M	13-07-1988
46	Rajesh Patel	Vapi	17-07-1964
47	Rajeshwari Maurya	Ausadha	30-07-1999
48	Rakesh Kumar Yadav	ECD-IGL	20-07-1997
49	Ramajendra Lamalan Fernandez	ICS-Dubai	19-07-1984
50	Ravi Choudhary	ICS-Torrent Gas	01-07-1993
51	Rohit Jadhav	Ausadha	23-07-1996
52	Rohit Sharde	ICS-ONGC-WADU	20-07-1992
53	Rushikesh Golande	ICS-Torrent Gas-Pune	02-07-1993
54	Saifullah Khan	ICS-ONGC-Uran	02-07-2001
55	Sameer Patil	ICS-MNGL-Pune	23-07-1997
56	Sanjay Dulgaj	ICS-Assure - Motor OD	07-07-1991
57	Sanjeev Kumar	ICS-Torrent Gas	17-07-1996
58	Sathish Kumar M.	ICS-ONGC-Cauvery Asset	27-07-1986
59	Satish Siddeswar Loni	ICS-VENDOR	28-07-1974
60	Saurov Debsarkar	ICS-ONGC Tripura	18-07-1995
61	Sayali Sayaji Bhosale	Pune	13-07-1977
62	Shailesh Kumar	ICS-Torrent Gas July 2022	02-07-1996
63	Shashank Deshmukh	Mumbai-CertCell	23-07-1994
64	Sheela Sundar Kataria	Directors	10-07-1952
65	Shiv Lal	Mumbai-ECD	12-07-1994
66	Shubham Kumar	ICS-Torrent Gas July 2022	16-07-1997
67	Sidhartha Kumar Ashe	ECD-IOCL	27-07-1999
68	Someshwar Tiwari	ICS-IGL New Delhi	25-07-1994
69	Srikanta Mandal	ICS-IOCL Haldia Shutdown	12-07-1997
70	Sumukh Pathak	ICS-Assure - Forensic	23-07-1999
71	Suraj Prakash Matondkar	ICS-Assure - Reconstruction	22-07-1989
72	Tanveer Shaikh	ICS-ONGC-WADU	14-07-1979
73	Vijay Kumar	ICS-RBML Electrical Safety	26-07-1997
74	Vijay Mahendra Pal	ICS-VENDOR	23-07-1993
75	Vijay Pratap Singh	ICS-Torrent Gas July 2022	15-07-1998



AGENDA

Saturday 3rd June 2023 – 14:00 to 18:00

Particulars	Speaker	Start Time	End Time
Devotional		14:00	14:05
Prayer Address by the Chairman/Chief - Dr. Shalini Kumar, Chairman, International Certification Services Pvt. Ltd.	Dr. Shalini Mehta	14:05	14:20
Sanjay Joshi - CHIEF GUEST (Sharing our future and making future together)	Prof. B.N. Jagatap - Distinguished Scientist, Director, BARC	14:20	14:55
Lighting of Lamp	Virtually by Dr. Shalini Kumar - Chair Guest	14:55	14:55
KEY NOTE SPEAKER - Water Conservation: The World of Sustainability standards	DR. ANIL MEHTA - 1st Parallel of Rajasthan Board for Certification Bodies (RABCB)	14:55	15:14
Environmental Technology for OGD Initiatives	Dr. Mahin Aryal - Associate Professor at University of South-Eastern Norway	15:14	15:23
India's Smart Eco-friendly system & Why Environment protection - Present Scenario	Ms. Anjali Tripathi - Nature Educator at Naturalist Foundation and Naturalist Explorers	15:25	15:32
SR - Extended Producer Responsibility	Ms. Smitha Venkatesh - Management Consultant Analyst	15:34	15:41
Experiences sharing on Solid Waste Management in OGD Sector - A challenge & learning	Mr. GS Haveja - MGR - Advisor / Consultant	15:43	16:03
Panel Discussion	Prof. Shalini Kumar, Dr. Shalini Kumar, Prof. B.N. Jagatap, DR. ANIL MEHTA, Dr. Mahin Aryal, Ms. Anil Jauhari, Ms. Anjali Tripathi, Ms. Smitha Venkatesh & Mr. GS Haveja	16:10	17:00
Chair Conversation		17:31	17:40
Question Competition	Poster, PPT, Drawing, Video & Diagram	17:40	17:44
Vote of Thanks	Mr. Shalini Kumar, Country Manager, International Certification Services Pvt. Ltd.	17:44	17:50
Closing session		17:56	18:00



Competitions Winners

WINNERS OF DRAWING - KIDS COMPETITION

1 Rhea Chhabria
2 Shreyansh Gawade
3 Kanishka Kindalkar

WINNERS OF DRAWING - ADULTS COMPETITION

1 Aayesha Shaikh
2 Rohit Jadhav
3 Zeel Patel

WINNERS OF POSTER COMPETITION

1 Somesh Satapathy
2 Ravi Gupta
3 Regi Standly

WINNERS OF VIDEO COMPETITION

1 Rajasi Patil
2 Lekha Nair
3 Sana Khan

WINNERS OF POEM COMPETITION

1 Saksham Kataria
2 Archana Dond
3 Akshata Rense

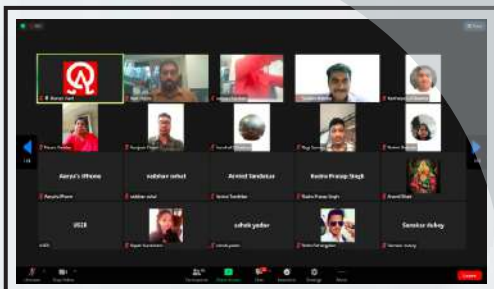
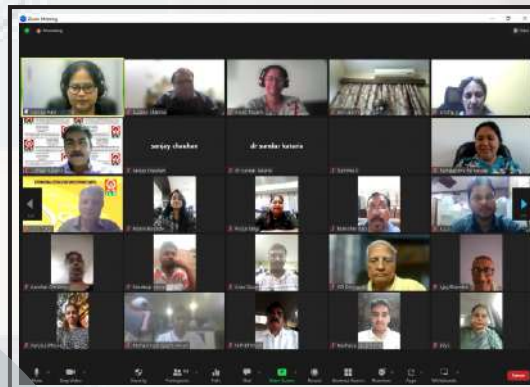
WINNERS OF SLOGAN COMPETITION

Plastic Ek bimari hai.....
Band karo plastic upyog...
Isse hota bhyankar rog.....
Ek hi bat thaani hai
Plastic hame hatani hai.....
Dharati ki hai Yahi Maang ..
Plastic se do hame Nidaan.....

पर्यावरण को स्वच्छ रखो,
कचरे को सही तरह से जमावो।

Take a stand, lend a hand
for a cleaner land
Reduce, reuse, recycle,
don't let our planet stifle
Embrace sustainability,
protect Earth's tranquility

1 Ravi Gupta
2 Sayali Bhosle
3 Dilys Solanki



Environment Day Wall Painting



Indore Environment Day



ICS Celebrating Palghar School Tree Plantation Environment Day



ICS Festival Greetings June & July

Yoga For
Health, Happiness & Wellness

21st June
International
YOGA
Day

Yoga HEALS *the SOUL*

Dr. Sundar Kataria
Chairman & Managing Director

9th June,
World Accreditation Day

Accreditation Supporting The Future Of Global Trade

Dr. Sundar Kataria
Chairman & Managing Director

आषाढी
एकादशी

व्या हार्दिक शुभेच्छा

Dr. Sundar Kataria
Chairman & Managing Director

Guru is Inspiration,
Guru is Aspiration

Happy
Guru
Purnima

Dr. Sundar Kataria
Chairman & Managing Director

Happy

Eid-al-Adha

May Allah grant you and family peaceful and prosperous life. May the blessings of Allah never leave your side. Wishing you a heartiest Eid ul Adha Mubarak!

Eid-
Al-
Adha

Dr. Sundar Kataria
Chairman & Managing Director

Medicines Cure Diseases,
But Only Doctors Can Cure Patients

1st July
NATIONAL
DOCTOR'S
DAY

Dr. Sundar Kataria
Chairman & Managing Director



Please send us your valuable comments & suggestions on suggestions@icsasian.com. To subscribe for a free Subscription send us a mail with subject "Subscribe for QUALITYMANTRA" at suggestions@icsasian.com

Be a part of the Publication, Share your Ideas, thoughts, Vision and Knowledge, Join us in our mission of a Quality World. Please send your article in 300-500 words with your name and photograph to quality.mantra@icsasian.com.

This Edition Compiled and Presented by ICS Corporate Office Team

International Certification Services Pvt. Ltd. Corporate Office

22/23 Goodwill Premises, Swastik Estate, 178 CST Road, Kalina, Santacruz (E),
Mumbai- 400 098. Maharashtra, INDIA.

Tel: 022-42200900, 26507000, 26507777/78/79/80/81, Email: info@icspl.org / Web: www.icspl.org

BRANCH OFFICE

*Ahmedabad * Bangalore* Baroda* Belgaum *Chennai*Gandhidham* Hyderabad *Indore* Jaipur*
*Kanpur * Ludhiana* Mumbai* Dombivali* Nagpur* Nasik* New Delhi* Pune*
Surat Udaipur* Vapi*

OVERSEAS OFFICE

*Dubai(UAE) *Nepal* Oman* Qatar* SriLanka* Uganda* USA*

Web : www.icsasian.com / www.icspl.org

Disclaimer: This e-Magazine / publication is for internal circulation only. While every effort has been made to ensure that information is correct at the time of going to print International Certification Services Pvt. Ltd. cannot be held responsible for the outcome of any action or decision based on the information contained in this publication / website. The publishers do not give any warranty for article's written by various author's / persons / company / ICS for the completeness or accuracy or correctness or plagiarism for their publication's content, explanation or opinion.

ICS Group Companies

